

Take Control of  
Your Electric Bill  
With a New

GLACIER ELECTRIC COOPERATIVE

**PREPAY**  
ACCOUNT



AT GLACIER ELECTRIC  
**YOU have the power!**

# Buy your ENERGY when you need it.

**Step 1** - Visit your local GEC office to sign up for prepayment service.

**Step 2** - Purchase or rent your in-home display unit (IHD).

Renting: pay a \$50 equipment deposit on the unit followed by monthly \$5 rental fee.

Purchasing: pay a one time \$140 charge to buy your own IHD. No rental fees.

**Step 3** - Make your first prepay purchase. Minimum \$20 purchase required. The electricity purchased is automatically applied to your account.

**Step 4** - Plug in your in-home display unit at your residence.

**Step 5** - Use your in-home display unit to track your electricity use and account balance.

**Step 6** - Visit your local GEC office to buy additional electricity as needed to keep your account balance positive.

**Remember to keep your IHD unit plugged in all the time to receive daily account information updates.**

**Your IHD unit is programmed for your service address and will not work at any other location.**

# Your IN-HOME display

**Left Light** - Indicates that you have less than four days worth of power left on your account

**Center Light** - Indicates possible time-of-use billing

**Right Light** - Message from GEC

Use the two lower round buttons to switch between information displays.

## Energy INFORMATION at your fingertips

With Prepay you can monitor your electricity usage with five different displays.

### Current Balance

9/07/10 6:30 PM  
Current Balance  
\$35.60

Shows the amount of energy available to be used before disconnect.

### Average Daily Usage

Average Daily Usage  
\$5.31

Average daily cost for power in your home over the current 30-day cycle

### Used This Month

Used This Month  
\$180.79

The amount of energy used in the current month.

### Used Yesterday

Used Yesterday  
\$6.98

The amount of energy used in the previous 24-hour period.

### Used Last Month

Used Last Month  
\$159.34

The amount of prepaid energy used during the prior month.

### Current Date/Time

9/07/10 6:01 PM

Displays current day and time.

# QUESTIONS & ANSWERS

## **How do I know when my balance is low?**

When you have less than approximately four days of electricity remaining (based on your present usage), the display will sound an audible alarm and the far left display light will be lit. Now you know it is time to plan a trip to Glacier Electric to make another prepayment. Push and hold any button to silence the alarm. Once the alarm is silenced it will not sound again.

## **What happens if my balance is negative?**

Your electricity will shut off when your balance is negative. To restore your power, visit GEC, during regular office hours, and purchase more electricity.

## **Why is my display blank?**

Either your balance became negative and your electricity shut off, or there is a power outage in your area. Check to see if your neighbors have power.

## **What happens if a power outage occurs?**

Once power is restored your unit remembers your remaining balance and will show it on the display.

## **How much power can I purchase?**

Prepay power purchases can be made in any amount between \$20 and \$500.

## **How can I start a prepay account?**

**Visit your GEC office and sign up today!**

# Why SWITCH to PREPAY?

Prepayment service is the perfect option to help you stabilize your electric bill.

## **With Prepay you will enjoy:**

- no security deposit fee
- no connect/disconnect fees
- no late payment charges
- control of your energy budget
- easy-to-use in home display unit
- viewing usage information anytime

**Glacier Electric Cooperative is a leader among utilities in the northwest by offering this unique pay-as-you-go account option.**

**Simply purchase electricity at your local GEC office and the purchase will automatically be added to your account and updated on your in-home display unit.**

For more information or to sign up for a Glacier Electric's prepay account, please call or visit your local GEC office. A Customer Service Representative will be happy to assist you.

Visit us  
**TO SIGN-UP**  
today!

**Cut Bank Office**

410 East Main Street  
Cut Bank, MT  
406-873-5566

**Browning Office**

P.O. Box 609  
Browning, MT  
406-338-5400

**Office Hours:**

Monday - Friday  
9:00 a.m. to 5:00 p.m.  
(Excluding holidays and other office closures)

Glacier Electric Cooperative, Inc.



Your Touchstone Energy® Cooperative

